



WARRANTIES

Springers Solar provides the following warranties on all our solar system products and installations:

Solar Modules	25 year performance warranty Minimum 10 year manufacturer's product warranty
String Inverters	5 - 8 year manufacturer's warranty (SMA inverters 5 years standard plus 5 year extended warranty if purchased)
Micro Inverters	10 / 25 year manufacturer's warranty
MyGrid	3 - 8 year manufacturer's warranty
Batteries (Off-grid systems)	5 year manufacturer's warranty
Lorentz Pool Pump	2 year manufacturer's warranty
Installation	Springers Solar will provide a 5 year Installation warranty

We provide these warranties as standard inclusions in the purchase price of our solar systems to offer our customers the added confidence, protection and peace of mind for the long-term performance of their solar system.

Our products are supplied by Australian distributors and protected by our manufacturers' warranties. These products are also covered by the Springers Solar after sales service and support program and reflect the consistent and quality standards of our products and workmanship.

What do these warranties mean?

The materials warranty covers the actual panel against any defects in materials and workmanship.

We will repair or replace any product that breaks or fails within the warranty period. This includes solar panels, inverters, mounting frames, cables, conduits, circuit breakers, junction boxes and any other system component that we install.

If the installation fails to meet our quality standards, or if there is a problem associated with the installation of the solar system, we will return to site and rectify this problem. This includes issues that may affect the performance of the system. If we cause any damage to property while we are installing the solar system, we will return and fix any such damage and/or replace any damaged item/s.

We will provide any repairs and replacement products to you at the installation address.

What is not covered by these warranties?

- Any issues that arise outside of the applicable warranty period.
- Any consequential loss suffered by you in connection with the installation of our products or our products breaking or failing that was not reasonably foreseeable.
- Any malicious damage, or damage caused by abuse, neglect or accident.
- Any consequential damage caused by animals, vermin or pests that was not reasonably foreseeable.
- Any pre-existing electrical installation, wiring and fuse box.
- Any "acts of God" and/or damage normally covered by your home/householder's property insurance (e.g. lightning, hail, storm or flood damage).
- Any unauthorised modifications, changes or attempted repairs.
- Any damage or defects caused by inspections, repairs or attempted repairs performed by anyone other than Springers Solar authorised service providers.

For full details of the manufacturer's warranties, please refer to the manuals provided at handover in the system documentation folder.

If you have any questions or concerns about our warranties please contact us on 07 3889 8898.